

Potential Data Sources Special Study RFP - Questions and Answers

Question 1:

Will the awardee of the RFP for Potential Data Sources Special Study Report be precluded from any downstream work and/or the ability to provide data resources to NASWA CESER?

Answer: No, the awardee will not be precluded from any downstream work or ability to provide data resources.

Question 2:

Per the RFP, the Center will provide the selected vendor with a list of policies and legislation that affect the eligibility of an unemployment insurance claimant. Will the selected vendor be able to request and review copies of such policies and any additional documentation it deems relevant?

Answer: Yes. NASWA is hopeful the selected vendor has some basic knowledge of unemployment insurance and will work to make the awardee aware of critical constraints related to data utilization within our specific IDH use case.

Question 3:

Will the selected vendor be able to interview key personnel to assess their priorities and gain an understanding of current capabilities, processes, and challenges?

Answer: Yes, the selected vendor will have the opportunity to interview key personnel.

Question 4:

Will the awardee have access to IDH/data to fully understand its existing capabilities?

Answer: NASWA will work closely with the awardee. NASWA will provide details as necessary for the awardee to understand our mission and current data sources as well as data source history.

Question 5:

Will the awardee have access to the appropriate information and/or personnel that describes in detail the technical infrastructure to identify constraints related to "onboarding" certain data sources?

Answer: Yes, NASWA will work collaboratively with the awardee who will have access to our personnel and technical information. The awardee will be provided information on IDH operations and how the system functions technically, the different channels used, and the technical aspects related to how NASWA utilizes the data we have.

Question 6:

Does NASWA have a specific guidance on ROI calculation format?

Answer: No, we will work with the selected vendor to agree on a methodology to estimate ROI.

Question 7:

What specific data expectations should the interim summary report meet regarding the identified national data sources? Are there particular data elements, formats, or validation criteria that should be considered?

Answer: NASWA will work with the selected vendor to create clear and specific expectations around the interim summary report.

Question 8:

For the staffing plan, does the 3-page maximum apply to each resume individually, or is it the total page limit for the entire section?

Answer: The 3-page maximum is per resume. Responses can include up to 3 resumes. Each resume can have up to 3 pages maximum.

Question 9:

For the past performance references, will our point of contact (POC) be required to complete any type of questionnaire?

Answer: In most cases NASWA will reach out to the POC to have direct dialogue. However, it is possible that we could use a questionnaire.

Question 10:

Is the intent to limit investigation of data sources to public data sources, or also commercial, fee-based external data sources?

Answer: We are interested in both public and commercial data. We are really interested in learning about the whole universe of available data we might be able to leverage. Our current Identity Verification (IDV) and Bank Account Verification (BAV) services are fee-based per transaction.

Question 11:

Will existing vendors to the IDH be included automatically in the list of data resources provided to the awardee?

Answer: Yes, existing vendors will be included in the list of data resources provided to the awardee.

Question 12:

Has NASWA done any previous market research reports that could be used as reference?

Answer: No.

Question 13:

Is the IDH interested in only verified data versus un-verified data sources?

Answer: We currently use both. For example, the Suspicious Actor Repository (SAR) is populated by states with data considered "suspicious" versus verified fraud and is still useful in investigations.